

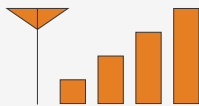
BACKGROUND TO THE GRI

SUSTAINABILITY REPORTING GUIDELINES

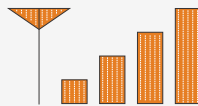
This index is organized using the G4 Global Reporting Initiative (GRI) Guidelines. The United Nations Global Compact (UNGC) Principles are also being referenced.
(Externally Assured)

STATUS OF REPORTING

Full Coverage



Partial Coverage



No Coverage












Not Applicable








GRI Index






GENERAL STANDARD DISCLOSURES








Strategy & Analysis		Location	Explanatory Note	UNGC	Reporting Level
G4-1	Statement from the most senior decision maker of the organization	4			
G4-2	Description of key impacts, risks and opportunities	6			
Organizational Profile		Location	Explanatory Note	UNGC	Reporting Level
G4-3	Name of the organization	15			
G4-4	Primary brands, products, and services	69			
G4-5	Location of the organization's headquarters	14			
G4-6	Number of countries where the organization operates and names	15			
G4-7	Nature of ownership and legal form	14			
G4-8	Markets served	69			
G4-9	Scale of the organization	9			
G4-10	Size and demographics of the workforce	27			
G4-11	Percentage of total employees covered by collective bargaining agreements	25			
G4-12	Organization's supply chain	69			
G4-13	Significant changes during the reporting period regarding the organization's size, structure, ownership or its supply chain		No significant changes occurred during reporting year		







G4-14	Address how the precautionary approach or principle is addressed by the organization		The proactive approach and the precautionary principle are essentially assured by the risk assessment of all the areas of refinery, the implementation of international standards, regular internal & external audits and through extensive trainings. Moreover, before the execution of any project, environmental impact assessment is carried out to mitigate the potential environmental impacts.		
G4-15	Externally developed economic, environmental and social charters, principles or other initiatives to which the organization subscribes or which it endorses		Besides complying to Pakistan Environmental Protection Act, 1997 and along with other applicable laws and regulations, ARL also refers to the international auditing standards that are implemented by ARL includes, ISO 14001 (Environmental Management System), ISO 50001 (Energy Management System), ISO 9001 (Quality Management System), OHSAS 18001 (Occupational Health and Safety Management System) and British Safety Council Five Star Environmental Audit Rating Program.		
G4-16	Memberships of associations and national or international advocacy organizations in which the organization is involved	78			
Identified Material Aspects and Boundaries		Location	Explanatory Note	UNGC	Reporting Level
G4-17	Entities included in the organization's consolidated financial statements and those not included		All the information presented in this report originates only from ARL operation with the reporting material aspects. The financial information presented in this report is of a consolidated manner.		
G4-18	Process for defining the report content and the Aspect Boundaries	9			
G4-19	Material aspects identified in the process for defining report content	11			
G4-20	Aspect Boundary for material aspects within the organization	11			
G4-21	Aspect Boundary for material aspects outside the organization	11			
G4-22	Effect of any restatements of information provided in previous reports	10			

G4-23	Significant changes from previous reporting periods in the Scope and Aspect Boundaries	10			
Stakeholder Engagement		Location	Explanatory Note	UNGC	Reporting Level
G4-24	Stakeholder groups engaged by the organization	20-23			
G4-25	Basis for identification and selection of stakeholders with whom to engage	20			
G4-26	Organization's approach to stakeholder engagement	20			
G4-27	Key topics and concerns that have been raised through stakeholder engagement, and response to key topics and concerns	20-23			
Report Profile		Location	Explanatory Note	UNGC	Reporting Level
G4-28	Reporting period	9			
G4-29	Date of most recent previous report	9			
G4-30	Reporting cycle	9			
G4-31	Contact point for questions regarding the report or its contents	10			
G4-32	Report the GRI Content Index and 'in accordance' option chosen by the organization	10			
G4-33	Organization's policy and current practice with regard to seeking external assurance for the report	10			
Governance		Location	Explanatory Note	UNGC	Reporting Level
G4-34	Governance structure of the organization	12			
G4-35	Process for delegating authority for economic, environmental and social topics from the highest governance body to senior executives and other employees	18			

G4-36	If the organization has appointed an executive-level position or positions with responsibility for economic, environmental and social topics, and whether post holders report directly to the highest governance body		There are executive level positions having responsibilities regarding sustainability reporting through their respective HODs.		
G4-37	Processes for consultation between stakeholders and the highest governance body on economic, environmental and social topics		We value the concerns/recommendations of our shareholders. The shareholders' can give their feedback/recommendation in General Meetings of the Company.CEO has formulated various Committees comprising of senior management, on operational, environment and financial matters of the Company, which regularly give their feedback on the matter concerning their respective area to the CEO and where appropriate the CEO update the Board on any specific matter highlighted by the foresaid Committee.		
G4-38	Composition of the highest governance body and its committees	12			
G4-39	Report if Chair of the highest governance body is also an executive officer		No		
G4-40	Nomination and selection processes for the highest governance body and its committees, and the criteria used		The shareholders of the Company after every three years elect a Board of Directors amongst them, in accordance with the eligibility criteria given in the Companies Ordinance, 1984 and the Listing Regulations of the Pakistan Stock Exchange Limited, which amongst other things requires at least one independent director on the Board. The Directors so elected act on behalf of the shareholders and reviews the overall management of the Company. Most of the Board members are on the Board for the last decade and have developed expertise in the financial, operational, economic and environmental aspects of the Company. The Board has also formed different Committees of the Board, which meet regularly and assist the Board on respective mandate assigned to them. While nominating members of the Board Committees the relevant expertise of the Board members is considered. Name of the Board Committees are Audit Committee, HR & Remuneration Committee and Technical and Finance Committee.		














G4-41	Highest governance body to verify conflicts of interest are avoided and managed and if they are disclosed		The Company has developed a Code of Conduct for its Directors and employees, which among other things includes avoidance of conflict of interest irrespective of their function, grade or standing, must avoid conflict of interest situations between their direct or indirect (including members of immediate family) personal interests and the interest of the Company. Pattern of shareholding is included in the Annual Report which disclose the shareholding of the directors, majority shareholders, executives, financial and non financial institutions. Further a statement showing transactions with the related parties are also disclosed in every published financial statements of the Company.		
G4-42	Highest governance body's and senior executives' roles in the development, approval, and updating of the organization's purpose, value or mission statements, strategies, policies and goals related to economic, environmental and social impacts		The Board has formed different Committees of the Board, which meet regularly and assist the Board in respect of respective mandate assigned to them. The CEO has formulated various Committees comprising of senior management, which assist him in looking after operational and financial matters of the Company.		
G4-43	Measures taken to develop and enhance the highest governance body's collective knowledge of economic, environmental and social topics		The Company's management encourages its senior management to participate in international and local workshops, seminars etc. to enhance their knowledge of economic, environmental and social topics. Further the Company organize Human Resource and HSE Conferences on regular basis for the professional development of its management. The management also encourages it's senior management to write articles in International Magazine/Journals.		
G4-44	Processes for evaluation of the highest governance body's performance with respect to governance of economic, environmental and social topics		The Board evaluation process has been implemented to evaluate the Board's performance as a whole, this activity is carried out annually. The purpose of Board evaluation and self assessment is to allow the Board members to better understand their role and responsibilities.		
G4-45	Highest governance body's role in the identification and management of economic, environmental and social impacts, risks, and opportunities		The Board has formed different Committees of the Board, which meet regularly and assist the Board in respect of respective mandate assigned to them. The CEO has also formulated various Committees comprising of senior management, which assist him in looking after operational and financial matters of the Company.		

G4-46	Highest governance body's role in reviewing the effectiveness of the organization's risk management processes for economic, environmental and social topics		A Risk Management and Strategic Plan Committee has been formulated by the CEO, which reviews and decides all matters relating to risk management and strategic plan of the Company. On annual basis a Risk Management Report of the said Committee is forwarded to the Board of Directors for their review and recommendations.		
G4-47	Frequency of the highest governance body's review of economic, environmental and social impacts, risks, and opportunities		The meeting of Board of Directors are held on quarterly basis to approve the financial statements and to review and consider any other matter relating to the Company's operations including risks, and opportunities. Special board meeting are held to review and consider any urgent business.		
G4-48	Highest committee or position that formally reviews and approves the organization's sustainability report and ensures that all material Aspects are covered	10			
G4-49	Process for communicating critical concerns to the highest governance body		Any critical concern regarding any potential danger and opportunities relating to operations, health, safety, environment, impacts on local community are communicated to the CEO by the senior management in the fortnightly Management Committee meetings. And where required directly to the CEO who after considering the sensitivity of the information as the case may be communicate to the Board.		
G4-50	Nature and total number of critical concerns that were communicated to the highest governance body and the mechanism(s) used to address and resolve them		As a policy matter all critical matters relating to operational and environmental etc are communicated to the Board. The Board gives guideline to the management for amicable resolution of the problem. Apart from other matter, in this connection, the Board advised management for setting up Diesel Hydrodesulphurization unit to reduce sulphur contents in diesel. This project has been successfully completed.		
G4-51	Remuneration policies for the highest governance body and senior executives		No remuneration is paid to the members of the Board or any of its Committee. Only Director's fee is being paid to the Board members for attending the Board meeting.		
G4-52	Process for determining remuneration and if remuneration consultants are involved in determining remuneration and whether they are independent of management	29			













G4-53	Stakeholders' views are sought and taken into account regarding remuneration	36			
G4-54	Ratio of the annual total compensation for the organization's highest-paid individual in each country of significant operations to the median annual total compensation for all employees		Not reported		
G4-55	Ratio of percentage increase in annual total compensation for the organization's highest-paid individual in each country of significant operations to the median percentage increase in annual total compensation for all employees		Not reported		
Ethics and Integrity		Location	Explanatory Note	UNGC	Reporting Level
G4-56	Describe the organization's values, principles, standards and norms of behavior such as codes of conduct and codes of ethics	5			
G4-57	Report the internal and external mechanisms for seeking advice on ethical and lawful behavior, and matters related to organizational integrity		Employee Relations Manual (ERM) is the company rule book and guideline for all the matters of the Management staff. Labour Laws (Code of Labour) is the manual and guideline for the non management/Apprentices staff in order to cater their matters		
G4-58	Internal and external mechanisms for reporting concerns about unethical or unlawful behavior, and matters related to organizational integrity		Suggestions Boxes and registers for complaints are placed in different places all around the company. An email system is also made for registration of the complaints. Moreover, the observer or the sufferer simply reports to the manager (concerned authority) or relevant committee of the matter regarding any issue.		

SPECIFIC STANDARD DISCLOSURES

ECONOMIC					
Aspect: Economic Performance		Location	Explanatory Note	UNGC	Reporting Level
G4-DMA	Generic Disclosures on Management Approach	59			
G4-EC1	Direct economic value generated and distributed	35			
G4-EC2	Financial implications and other risks & opportunities for the organization's activities and climate change		The company has no significant risk and financial implications due to climate change but the price changes from regulatory authorities and the fluctuations' in the national and international market have significance.	7	
G4-EC3	Coverage of the organization's defined benefit plan obligations	26			
G4-EC4	Financial assistance received from government		Government of Pakistan has no shareholding in company. ARL has not received any financial assistance from Government of Pakistan.		
Aspect: Market Presence		Location	Explanatory Note	UNGC	Reporting Level
G4-DMA	Generic Disclosures on Management Approach	27			
G4-EC5	Ratios of standard entry level wage by gender compared to local minimum wage at significant locations of operation	27			
G4-EC6	Proportion of senior management hired from the local community at significant locations of operation	26			
Aspect: Indirect Economic Impacts		Location	Explanatory Note	UNGC	Reporting Level
G4-DMA	Generic Disclosures on Management Approach	35			
G4-EC7	Development and impact of infrastructure investments and services supported	35			

G4-EC8	Significant indirect economic impacts, including the extent of impacts	36			
Aspect: Procurement Practices		Location	Explanatory Note	UNGC	Reporting Level
G4-DMA	Generic Disclosures on Management Approach	71			
G4-EC9	Proportion of spending on local suppliers at significant locations of operation	71			
ENVIRONMENT					
Aspect: Materials		Location	Explanatory Note	UNGC	Reporting Level
G4-DMA	Generic Disclosures on Management Approach	41			
G4-EN1	Materials used by weight or volume	41		8	
G4-EN2	Percent of materials used that are recycled input materials	40		8,9	
Aspect: Energy		Location	Explanatory Note	UNGC	Reporting Level
G4-DMA	Generic Disclosures on Management Approach	41			
G4-EN3	Energy consumption within the organisation	42		8	
G4-EN4	Energy consumption outside of the organisation			8	
G4-EN5	Energy intensity	43		8,9	
G4-EN6	Reduction of energy consumption	42		8,9	
G4-EN7	Reductions in energy requirements of products & services	43			
Aspect: Water		Location	Explanatory Note	UNGC	Reporting Level
G4-DMA	Generic Disclosures on Management Approach	43			










G4-EN8	Total water withdrawal by source	43		8	
G4-EN9	Water sources significantly affected by withdrawal of water		Water sources are not affected at all by ARL water withdrawal activity due to the reason that the water withdrawal is less than 5% of the mean annual flow of the water body.	8	
G4-EN10	Percentage and total volume of water recycled and reused	40		8	
Aspect: Biodiversity		Location	Explanatory Note	UNGC	Reporting Level
G4-DMA	Generic Disclosures on Management Approach	44			
G4-EN11	Operational sites owned, leased or managed in or adjacent to protected areas and areas of high biodiversity value outside protected areas	44			
G4-EN12	Description of significant impacts of activities, products & services on biodiversity in protected areas and areas of high biodiversity value outside protected areas	44		8	
G4-EN13	Habitats protected or restored	44			
G4-EN14	Total number of IUCN red list species and national conservation list species with habitats in areas affected by operations, by level of extinction risk		There is no IUCN red list species and national conservation list species with habitats in ARL vicinity.		
Aspect: Emissions		Location	Explanatory Note	UNGC	Reporting Level
G4-DMA	Generic Disclosures on Management Approach	44			
G4-EN15	Direct greenhouse gas (GHG) emissions (Scope 1)	44		8	
G4-EN16	Energy indirect greenhouse gas (GHG) emissions (Scope 2)		ARL has its own captive power plant to meet its energy demand so we have no indirect emissions from purchased electricity.		
G4-EN17	Other indirect greenhouse gas (GHG) emissions (Scope 3)		Not reported		
G4-EN18	Greenhouse gas (GHG) emissions intensity		Not reported		

G4-EN19	Reduction of greenhouse gas (GHG) emissions	44		7,8,9	
G4-EN20	Emissions of ozone-depleting substances (ODS)		There are no emissions of ozone depleting substance at ARL. Purchase of all equipment using ozone depleting substances is discontinued on September 3, 2004 as a matter of policy.		
G4-EN21	NOx, SOx and other significant emissions	44			
Aspect: Effluents & Waste		Location	Explanatory Note	UNGC	Reporting Level
G4-DMA	Generic Disclosures on Management Approach	43			
G4-EN22	Total water discharge by quality and destination	43		8	
G4-EN23	Total weight by type & disposal method	45			
G4-EN24	Total number and volume of significant spills	47			
G4-EN25	Weight of transported, imported, exported or treated waste deemed hazardous under the terms of the Basel convention Annex I, II, III & VIII, and percentage of transported waste shipped internationally	45			
G4-EN26	Identify, size, protected status and biodiversity value of water bodies and related habitats significantly affected by the organisation's discharges of water and runoff		ARL effluent water moving out of the refinery has no significant impact downstream on the biodiversity value of water and related habitats.		
Aspect: Products & Services		Location	Explanatory Note	UNGC	Reporting Level
G4-DMA	Generic Disclosures on Management Approach	47			
G4-EN27	Extent of impact mitigation of environmental impacts of products and services	47		7,8,9	
G4-EN28	Percentage of products sold and their packaging materials that are reclaimed by category		Packaging materials are not in use since fuels are transported vis pipelines and bowzers.		
Aspect: Compliance		Location	Explanatory Note	UNGC	Reporting Level




G4-DMA	Generic Disclosures on Management Approach	47			
G4-EN29	Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with environmental laws and regulations	47			
Aspect: Transport		Location	Explanatory Note	UNGC	Reporting Level
G4-DMA	Generic Disclosures on Management Approach	47			
G4-EN30	Significant environmental impacts of transporting products and other goods and materials for the organisation's operations, and transporting members of the workforce	47		8	
Aspect: Overall		Location	Explanatory Note	UNGC	Reporting Level
G4-DMA	Generic Disclosures on Management Approach	47			
G4-EN31	Total environmental protection expenditures and investments by type	47		8	
Aspect: Supplier Environmental Assessment		Location	Explanatory Note	UNGC	Reporting Level
G4-DMA	Generic Disclosures on Management Approach				
G4-EN32	Percentage of new suppliers that were screened using environmental criteria		Suppliers are not screened only on the basis of environmental criteria.		
G4-EN33	Significant actual and potential negative environmental impacts in the supply chain and actions taken		ARL ensures to mitigate any significant actual and potential negative impacts under its control. However any negative impacts beyond the boundary and control could not be addressed.		
Aspect: Environmental Grievance Mechanisms		Location	Explanatory Note	UNGC	Reporting Level
G4-DMA	Generic Disclosures on Management Approach	47			
G4-EN34	Number of grievances about environmental impacts filed, addressed and resolved through formal grievance mechanisms	47			

SOCIAL:LABOR PRACTICES & DECENT WORK					
Aspect: Employment		Location	Explanatory Note	UNGC	Reporting Level
G4-DMA	Generic Disclosures on Management Approach	26			
G4-LA1	Total number and rates of employee hires and employee turnover by age group,gender and region	26,27			
G4-LA2	Benefits provided to full-time employees that are not provided to temporary or part-time employees by significant locations of operation	26-28			
G4-LA3	Return to work and retention rates after parental leave,by gender	27			
Aspect: Labor/Management Relations		Location	Explanatory Note	UNGC	Reporting Level
G4-DMA	Generic Disclosures on Management Approach	27			
G4-LA4	Minimum notice periods regarding operational changes,including whether these are specified in collective agreements	27		1,3	
Aspect: Occupational Health & Safety		Location	Explanatory Note	UNGC	Reporting Level
G4-DMA	Generic Disclosures on Management Approach	51			
G4-LA5	Percentage of total workforce represented in formal joint management-worker health & safety committees that help monitor and advise on occupational health & safety programs	51			
G4-LA6	Type of injury and rates of injury,occupational diseases,lost days and absenteeism and total number of work related fatalities,by region and by gender	51			
G4-LA7	Workers with high incidence or high risk of diseases related to their occupation	53			

G4-LA8	Health & safety topics covered in formal agreements with trade unions	52		1	
Aspect: Training & Education		Location	Explanatory Note	UNGC	Reporting Level
G4-DMA	Generic Disclosures on Management Approach	28			
G4-LA9	Average hours of training per year per employee by gender, and by employee category	28			
G4-LA10	Programs for skills management and lifelong learning that support the continued employability of employees and assist them in managing career endings	28			
G4-LA11	Percentage of employees receiving regular performance and career development reviews, by gender and by employee category	28			
Aspect: Diversity & Equal Opportunity		Location	Explanatory Note	UNGC	Reporting Level
G4-DMA	Generic Disclosures on Management Approach	27			
G4-LA12	Composition of governance bodies and breakdown of employees per employee category according to gender, age group, minority group membership and other indicators of diversity	27		1,6	
Aspect: Equal Remuneration for Women and Men		Location	Explanatory Note	UNGC	Reporting Level
G4-DMA	Generic Disclosures on Management Approach	27			
G4-LA13	Ratio of basic salary and remuneration of women to men by employee category, by significant locations of operation	27		1,6	
Aspect: Supplier Assessment for Labor Practices		Location	Explanatory Note	UNGC	Reporting Level
G4-DMA	Generic Disclosures on Management Approach				
G4-LA14	Percentage of new suppliers that were screened using labor practices criteria		All new and existing suppliers are screened using labor practices criteria.		







G4-LA15	Significant actual and potential negative impacts for labor practices in the supply chain and actions taken		ARL ensures to mitigate any significant actual and potential negative impacts under its control. However any negative impacts beyond the boundary and control could not be addressed.		
Aspect: Labor Practices Grievance Mechanisms		Location	Explanatory Note	UNGC	Reporting Level
G4-DMA	Generic Disclosures on Management Approach	25			
G4-LA16	Number of grievances about labor practices filed, addressed and resolved through formal grievance mechanisms	25	No grievances about labor practices filed in the reporting year.		
SOCIAL/HUMAN RIGHTS					
Aspect: Investment		Location	Explanatory Note	UNGC	Reporting Level
G4-DMA	Generic Disclosures on Management Approach	25			
G4-HR1	Total number and percentage of significant investment agreements and contacts that include human rights clauses or that underwent human rights screening	25		1-6	
G4-HR2	Total hours of employee training on human rights policies or procedures concerning aspects of human rights that are relevant to operations, including the percentage of employees trained	25		1-6	
Aspect: Non-Discrimination		Location	Explanatory Note	UNGC	Reporting Level
G4-DMA	Generic Disclosures on Management Approach	25			
G4-HR3	Total number of incidents of discrimination and corrective actions taken	25		1,2,6	
Aspect: Freedom of Association and Collective Bargaining		Location	Explanatory Note	UNGC	Reporting Level
G4-DMA	Generic Disclosures on Management Approach	25			

G4-HR4	Operations & Suppliers identified in which right to exercise freedom of association and collective bargaining may be violated or at significant risk, and measures taken to support these rights	25		1,2,3	
Aspect: Child Labor		Location	Explanatory Note	UNGC	Reporting Level
G4-DMA	Generic Disclosures on Management Approach	25			
G4-HR5	Operations and suppliers identified as having significant risk for incidents of child labor, and measures taken to contribute to the effective abolition of child labor	25		1,2,5	
Aspect: Forced or Compulsory Labor		Location	Explanatory Note	UNGC	Reporting Level
G4-DMA	Generic Disclosures on Management Approach	25			
G4-HR6	Operations and suppliers identified as having significant risk for incidents of forced or compulsory labor, and measures to contribute to the elimination of all forms of forced or compulsory labor.	25		1,3,4	
Aspect: Security		Location	Explanatory Note	UNGC	Reporting Level
G4-DMA	Generic Disclosures on Management Approach	25			
G4-HR7	Percentage of security personnel trained in the organisation's human rights policies or procedures that are relevant to operations	25			
Aspect: Indigenous Rights		Location	Explanatory Note	UNGC	Reporting Level
G4-DMA	Generic Disclosures on Management Approach				
G4-HR8	Total number of incidents of violations involving rights of indigenous peoples and actions taken		ARL respects the rights of indigenous people and no incident has been reported regarding its violation.	4,6	
Aspect: Assessment		Location	Explanatory Note	UNGC	Reporting Level
G4-DMA	Generic Disclosures on Management Approach				

G4-HR9	Total number and percentage of operations that have been subject to human rights impacts in the supply chain and actions taken		ARL is a member of UNGC and strictly adheres to the Human Rights charter & applicable laws.All the operations are reviewed for applicable Human Rights.		
Aspect: Supplier Human Rights Assessment		Location	Explanatory Note	UNGC	Reporting Level
G4-DMA	Generic Disclosures on Management Approach				
G4-HR10	Percentage of new suppliers that were screened using human rights criteria		Suppliers are not screened only on the basis of Human Rights criteria.		
G4-HR11	Significant actual and potential negative impacts for human rights in the supply chain and actions taken		ARL ensures to mitigate any significant actual and potential negative impacts under its control.However any negative impacts beyond the boundary and control could not be addressed.		
Aspect: Human Rights Grievance Mechanisms		Location	Explanatory Note	UNGC	Reporting Level
G4-DMA	Generic Disclosures on Management Approach				
G4-HR12	Number of grievances about human rights impacts filed,addressed and resolved through formal grievance mechanisms		No grievances about Human rights practices filed in the reporting year.		
SOCIETY					
Aspect: Local Communities		Location	Explanatory Note	UNGC	Reporting Level
G4-DMA	Generic Disclosures on Management Approach	36			
G4-SO1	Percentage of operations with implemented local community engagement,impact assessments and development programs	36			
G4-SO2	Operations with significant actual and potential negative impacts on local communities	36			
G4-SO3	Total number and percentage of operations assessed for risks related to corruption and the significant risks identified	36			

G4-SO4	Communications and training on anti-corruption policies and procedures	36			
G4-SO5	Confirmed incidents or corruption and action taken	36			
Aspect: Public Policy		Location	Explanatory Note	UNGC	Reporting Level
G4-DMA	Generic Disclosures on Management Approach	36			
G4-SO6	Total value of political contributions by country and recipient / beneficiary	36		1-10	
Aspect: Anti-competitive Behaviour		Location	Explanatory Note	UNGC	Reporting Level
G4-DMA	Generic Disclosures on Management Approach	36			
G4-SO7	Total number of legal actions for anti-competitive behaviour, anti-trust and monopoly practices and their outcomes	36			
Aspect: Compliance		Location	Explanatory Note	UNGC	Reporting Level
G4-DMA	Generic Disclosures on Management Approach	36			
G4-SO8	Monetary value of significant fines and total number of non-monetary sanctions		ARL complies with all country laws, regulations and neither fined nor faced any non-monitory sanctions.		
Aspect: Supplier Assessment for Society		Location	Explanatory Note	UNGC	Reporting Level
G4-DMA	Generic Disclosures on Management Approach				
G4-SO9	Percentage of new suppliers that were screened using criteria for impacts on society		Suppliers are not screened only on the basis of criteria for impacts on society.		
G4-SO10	Significant actual and potential negative impacts on society in the supply chain and actions taken		ARL ensures to mitigate any significant actual and potential negative impacts under its control. However any negative impacts beyond the boundary and control could not be addressed.		

Aspect: Grievance Mechanisms for Impacts on Society		Location	Explanatory Note	UNGC	Reporting Level
G4-DMA	Generic Disclosures on Management Approach	72			
G4-SO11	Number of grievances about impacts on society filed, addressed and resolved	73	No grievances about impacts on society practices filed in the reporting year.		
SOCIAL:PRODUCT RESPONSIBILITY					
Aspect: Customer Health & Safety		Location	Explanatory Note	UNGC	Reporting Level
G4-DMA	Generic Disclosures on Management Approach	73			
G4-PR1	Percentage of significant product and service categories for which health and safety impacts are assessed for improvement	73		1	
G4-PR2	Total number of incidents of non-compliance with regulations and voluntary codes concerning the health and safety impacts of products and services during their life cycle, by type of outcomes	73			
Aspect: Product & Service Labeling		Location	Explanatory Note	UNGC	Reporting Level
G4-DMA	Generic Disclosures on Management Approach	73			
G4-PR3	Type of product and service information required by the organization's procedures for product and service information and labeling, and percentage of significant product and service categories subject to such information requirements	73			
G4-PR4	Total number of incidents of non-compliance with regulations and voluntary codes concerning product and service information and labeling, by type of outcomes	73			
G4-PR5	Results of surveys measuring customer satisfaction	73			
Aspect: Marketing Communications		Location	Explanatory Note	UNGC	Reporting Level

G4-DMA	Generic Disclosures on Management Approach	73			
G4-PR6	Sale of banned or disputed products	73			
G4-PR7	Total number of incidents of non-compliance with regulations and voluntary codes concerning marketing communications, including advertising, promotion and sponsorship, by type of outcomes	73			
Aspect: Customer Privacy		Location	Explanatory Note	UNGC	Reporting Level
G4-DMA	Generic Disclosures on Management Approach	73			
G4-PR8	Total number of substantiated complaints regarding breaches of customer privacy and losses of customer data	73			
Aspect: Compliance		Location	Explanatory Note	UNGC	Reporting Level
G4-DMA	Generic Disclosures on Management Approach	73			
G4-PR9	Monetary value of significant fines for non-compliance with laws and regulations concerning the provision and use of products and services	73			